



▶ STREAMLINING COMBAT PAYROLL

Emtec Federal develops an automated process for personnel leave requests

A division of the DOD consisting of ten major commands, needed to streamline the process of tracking the different pay entitlements for its personnel stationed around the world.

A Complicated Situation:

When personnel are deployed in a combat zone, they are entitled to imminent danger pay (IDP) and combat zone tax exclusion (CZTE), as well as other forms of pay, regardless of where they are stationed. Not all deployment entitlements start and stop at the same times and the rules are complicated. Many are based on location, tax exempt laws, dependent status, length of deployment, etc. They needed deployed personnel to remain focused on their assignments and not be distracted with completing manual transactions or pay issues back at their home base financial service offices. Also, many personnel and finance technicians were not always clear on what or when special entitlements should be paid. This confusion resulted in under or over payments during deployment.

Emtec Federal's Solution

Emtec Federal worked with the client to develop an on-line pay entitlements processing application. This solution is a Windows GUI-based application that converts raw manpower data into an importable pay entitlement file format for input by a financial services technician into the Defense Joint Military Pay System (DJMS). The DJMS application determines if specific pay entitlements are required, and generates a start and stop transaction accordingly.

The on-line pay entitlements processing application downloads data from personnel systems for all members entering or exiting the United States Central Command theater of operations. The system then uses this data to automatically create pay-affecting transactions, such as hostile fire pay, combat zone tax exclusion, and family separation allowance. This automation eliminates technician confusion and improves accuracy of payment.

The application maintains historical data, creates charts for briefings, tracks data by member or unit, and offers several other functional features. The system has the ability to print reports listing all transactions, and can provide statistical reports on any transaction created within the application.

Benefits

The on-line processing application has streamlined the pay entitlement process reducing staff hours and saving over 1 million dollars annually. The error rate has dropped significantly, and there are fewer personnel hours required leading to further savings.

About Emtec Federal

Established in 1964, Emtec Federal is a systems integrator that provides IT services and products to the federal government. Our market leading value-based management methods, coupled with best-in-class IT technology, application development services and strategic IT consulting, address a wide range of specific client needs, as well as support broader IT transformation initiatives. Emtec Federal's service capabilities span the United States and US installations around the globe.

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