



▶ Dover Township Police Department

Client:

Dover Township Police Department

Problem:

The Dover Township Police Department had recently upgraded their network, but the performance improvement they had been expecting still wasn't there. They called in the Emtec (formerly Westwood) Professional Services Division which includes personnel from our partner, TGC Global, to have a look.

Solution:

The team started by isolating the cause of the latency issues. By analyzing the packet size and looking at the network traffic patterns, the engineers were able to identify the causes and make the necessary corrections. As a second step, they also completely documented the overall systems environment and related network architecture.

Results:

The Dover Township Police Department (DTPD) are a long term client, utilizing our hardware and software integration capabilities during the implementation of their Larimore system. Emtec's (formerly Westwood) Technical Sales team has provided a significant amount of equipment and services to DTPD for the last several years.

Key Infrastructure:

- ◆ Infrastructure Audit
- ◆ Latency Issues
- ◆ Documentation
- ◆ Analysis and Remediation

Additional Features Provided:

- ◆ TGC Global, Inc.
- ◆ Larimore Software
- ◆ HP Proliant
- ◆ Cisco 1720 Router
- ◆ APC Power Management
- ◆ Belkin Hub/Switch



About Emtec: Established in 1964, Emtec, Inc. is a systems integrator that provides IT services and products to the federal, state, local, education and commercial markets. Our market leading value-based management methods, coupled with best-in-class IT technology, consulting and development services, address a wide range of specific client needs, as well as support broader IT transformation initiatives. Emtec's service capabilities span the United States, Canada and countries around the globe.