

SERVICE OVERVIEW

ClearCARE Hosting & Cloud Services

Support | Hosting | Development | Training | Help Desk

ABOUT EMTEC®

Emtec is the right size provider of technology-empowered business solutions for world class organizations. Our local offices, highly-skilled associates, and global delivery capabilities ensure the accessibility and scale to align technology solutions with your business needs. Our collective focus is to continue to build clients for life: long-term enterprise relationships that deliver rapid, meaningful, and lasting business value.

APPLICATION SERVICES

Emtec provides support and expertise throughout the entire application lifecycle.

We help clients reduce costs, streamline processes and gain efficiencies through better utilization of their applications.

Our application expertise includes:

- ERP
- HCM
- CRM
- EPM
- BI
- Planning
- Collaboration
- Financial Management
- Application Development & Testing
- ClearCARE Managed Services

ORACLE Platinum Partner

ClearCARE

COMPREHENSIVE HOSTING & CLOUD SOLUTIONS

Missing a reliable resource on your staff that can properly manage data storage, critical backups, and mitigate risk? Tired of dealing with everyday headaches that stem from your continual software and hardware maintenance? Is it costing more time and resources to manage data on your own than to outsource it to a trusted partner?

If you answered YES to any of these questions, Emtec's ClearCARE team can help. Why not put the burden and risk associated with critical data management activities on a trusted, reliable partner that can create a cost-effective service plan that meets your unique needs?

OUR VALUES

- We worry for you
- Spend your valuable time on other critical initiatives
- Safe Harbor Security Practices
- Rely on our skilled staff to reduce total cost of ownership
- SSAE 16 Type II Certified
- Service Level Agreements
- Cost-effective solutions
- Only pay for what you need
- Scalable solutions as your business grows.
- Bare metal and VM server configurations
- High availability and disaster recovery options
- Custom backup & testing schedules
- SAN storage for Tier I and II data (tape drive storage available for off-line and off-site storage)
- Real-time infrastructure monitoring and ongoing performance monitoring/tuning
- Security and maintenance patching of OS and firmware
- Network professionals on call 24x7, around the clock support

HOSTING & CLOUD SERVICES

INFRASTRUCTURE MANAGED SERVICES

- Hosting services in a private environment
- Flexible and scalable cloud solutions
- Business and IT requirements gathering
- Management of annual hardware support agreements
- Root cause analysis and reporting for all infrastructure incidents

SERVICE OVERVIEW

ClearCARE Hosting & Cloud Services

Support | Hosting | Development | Training | Help Desk

CO-LOCATION MANAGED SERVICES

- Client shifts management of infrastructure to Emtec
- Client retains ownership of your equipment
- Provision of same services listed under "Infrastructure Managed Services"
- Seamless migration to our data center

DISASTER RECOVERY

- Variety of RTO and RPO options to satisfy continuity needs
- Disaster recovery options for your primary data center

DATA CENTER HIGHLIGHTS

- Tier III+ Data Center
- 24x7 Network Operations Center
- SAS70 Type II Certified
- Air Conditioning/Cooling
- Dry Pipe Fire Suppression
- High Sensitivity Smoke Detectors
- A&B Power Feeds
- Diesel Generators
- Multiple Internet Peers
- Secure VPN Access
- Security & Video Monitoring

CONTACT US FOR CLASS AVAILABILITY, PRICING & CUSTOM CLASS OPTIONS

information@emtecinc.com



Alliance
Partner

lucidity
CONSULTING GROUP

An Emtec Company

©2015 Emtec Inc. ALL RIGHTS RESERVED

information@emtecinc.com

www.emtecinc.com