

SERVICE OVERVIEW

Packaged Applications

PeopleSoft Update 9.2

Upgrade Planning Workshop

ABOUT EMTEC®

Emtec is the right size provider of technology-empowered business solutions for world-class organizations. Our local offices, highly-skilled associates, and global delivery capabilities ensure the accessibility and scale to align your technology solutions with your business needs. Our collective focus is to continue to build clients for life: long-term enterprise relationships that deliver rapid, meaningful, and lasting business value.

PACKAGED APPLICATIONS SERVICES

Emtec is a leading implementer of Packaged Applications. We help reduce costs by streamlining processes and providing application package expertise. We partner with our clients to provide subject matter expertise around the entire lifecycle of your application. Our specialty practices include, Microsoft Dynamics, Oracle Fusion, PeopleSoft, eBusiness Suite, Hyperion, OBIEE and SAP.

- ERP
- HCM
- CRM
- BI
- Planning
- Financial Management

PEOPLESOFT UPGRADE: IS IT RIGHT FOR YOU?

Whenever a new release is announced companies ask about the need to upgrade. You should evaluate the costs, risks, and rewards of an upgrade as you would evaluate any new business proposal. When considering your upgrade options, you need to pay attention to factors such as:

- application functionality
- technological enhancements
- operational considerations (business needs)
- support availability

Remember technology and business needs are always evolving. There are costs associated with both upgrading or choosing to wait.

UPGRADE PLANNING

Whether you upgrade now or down the road, you need to be prepared to chart your path. Emtec offers an Upgrade Planning Workshop designed to provide you with a framework for determining the best possible upgrade agenda for your organization.

You'll learn the top five reasons why organizations are upgrading (and why they aren't), Oracle's updated applications roadmap, upgrade planning and best practices, and application management strategies.

At the completion of this interactive workshop, Emtec will provide you with:

- Infrastructure review
- Options with estimated costs and benefits of various upgrade/no upgrade strategies
- A resource plan and estimated timeline for your upgrade
- An Oracle Application Roadmap customized to your application portfolio

UPGRADE SERVICES OFFERED

Emtec consultants leverage a unique combination of business, technology and cross-functional best practices to make sure you get the most out of your PeopleSoft investment. We are a full-service consulting provider that offers a range of services including:

- staff supplemental upgrade
- lab-based upgrade
- functional Assessment to determine the impact of new functionality or new module implementation on existing business processes and existing customizations

YOUR SUPPORT OPTIONS

Another factor when making an upgrade decision concerns how long existing applications will be eligible for technical support. Oracle's support policy covers your entire technology environment, from database to middleware to applications — from five years to forever.

The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle products and consists of three support stages:

- **Premier Support** - provides for a standard five-year support policy from an applications general availability date
- **Extended Support** - extend support for an additional three years for specific releases for an additional fee; lets you stay competitive, with the freedom to upgrade on your timetable
- **Sustaining Support** - receive indefinite technical support

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
FMS 8.4	MAR 2002	MAR 2007	MAR 2008	Not Available	Indefinite
FMS / ESA 8.8	DEC 2003	DEC 2008	DEC 2009	DEC 2011	Indefinite
FMS / ESA 8.9	AUG 2005	AUG 2010	AUG 2011	AUG 2013	Indefinite
FMS / ESA 9.0	SEP 2006	SEP 2011	SEP 2012	SEP 2014	Indefinite
FMS / ESA 9.1	NOV 2009	NOV 2014	NOV 2015	NOV 2017	Indefinite
FSCM 9.1	NOV 2009	NOV 2014	NOV 2015	NOV 2017	Indefinite
FSCM 9.2	MAR 2013	MAR 2018	MAR 2019	MAR 2021	Indefinite
HRMS 8.0 SP1	DEC 2000	MAR 2007	MAR 2007	Not Available	Indefinite
HRMS 8.3	NOV 2011	MAR 2007	MAR 2008	Not Available	Indefinite
HRMS 8.8	DEC 2002	DEC 2007	DEC 2008	DEC 2011	Indefinite
HRMS 9.0	DEC 2006	DEC 2011	DEC 2012	DEC 2014	Indefinite
HRMS 9.1	SEP 2009	SEP 2014	SEP 2015	SEP 2017	Indefinite
HRMS / CS 8.9	DEC 2004	DEC 2009	DEC 2010	DEC 2012	Indefinite
HRMS 9.2	MAR 2013	MAR 2018	MAR 2019	MAR 2021	Indefinite
SCM 8.4	MAR 2002	MAR 2007	MAR 2008	Not Available	Indefinite
SCM 8.8	DEC 2003	DEC 2008	DEC 2009	DEC 2011	Indefinite
SCM 8.9	AUG 2005	AUG 2010	AUG 2011	AUG 2013	Indefinite
SCM 9.0	SEP 2006	SEP 2011	SEP 2012	SEP 2014	Indefinite
SCM 9.1	NOV 2009	NOV 2014	NOV 2015	NOV 2017	Indefinite
SCM 9.2	MAR 2013	MAR 2018	MAR 2019	MAR 2021	Indefinite

Release will have paths to the latest release of Oracle Fusion Applications

Support does not follow lifetime support policy